

# The EurObserv'ER barometer

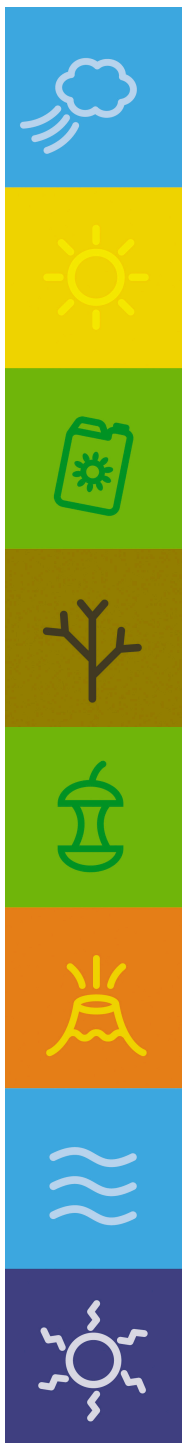
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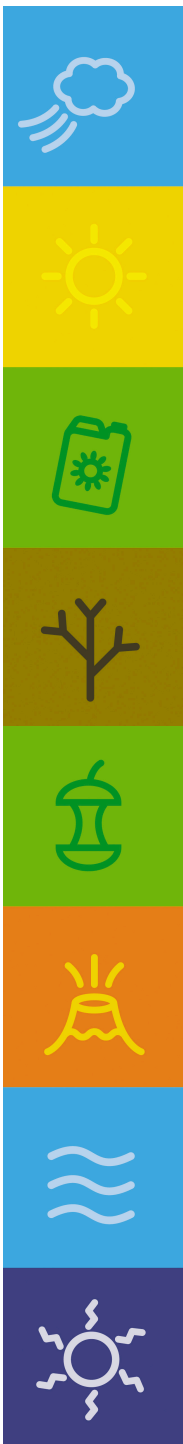


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# 2018 satisfaction survey

October 2018





## Details of the Satisfaction survey



- **On the [www.eurobserv-er.org](http://www.eurobserv-er.org) website**
- **Associated with the 17<sup>th</sup> EurObserv'ER Overview Barometer**
- **Fulfilling was voluntary**
- **20 questions**
- **65 valid responses**
- **Questionnaire was online from August to October 2018**

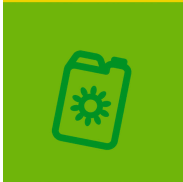
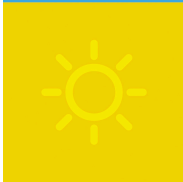


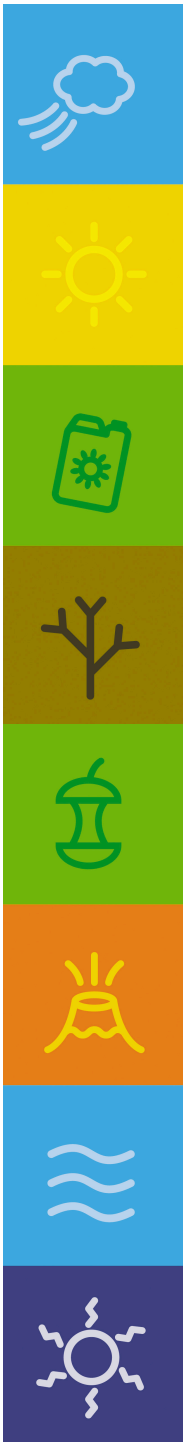
## Details of the Satisfaction survey



**The questionnaire was broken down into 9 different parts :**

- Assessment of the overview barometer generally speaking
- Assessment of the specific part about energy data
- Assessment of the specific part about socio-economic indicators
- Assessment of the specific part about investment indicators
- Assessment of the specific part about costs and prices
- Assessment of the specific part about avoided fossil fuel use
- Assessment of the specific part about innovation and competitiveness
- Assessment of the specific part about flexibility of the electric system
- Feedback on the new EurObserv'ER website





# Descriptive statistics of the respondents



65 valid questionnaires exploited

## In which activities is the barometer audience involved?

- Renewable energies **67 %**
- Energy Efficiency **11%**
- Information/Public awareness/Education **6 %**
- Other sector than energy **6 %**
- Transport **6 %**
- Other energies than RES **3 %**

## In which types of organisation?

- Industry sector **22 %**
- Research/University **17 %**
- Energy Agency **16 %**
- Finance/Consulting/Project dev. **14 %**
- NGO **14 %**
- Governmental / European Institution **8 %**
- Other **8 %**
- Media **2 %**

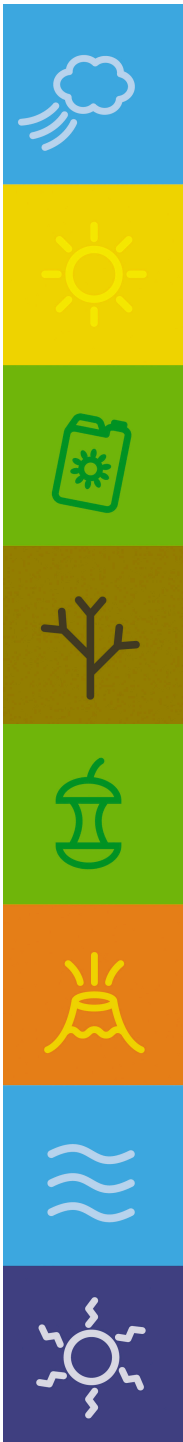


# Descriptive statistics of the respondents



## By Countries :

- **France** **19 %**
- **Germany** **14 %**
- **Belgium** **11 %**
- **Spain** **9 %**
- **Italy** **8 %**
- **Austria** **5 %**
- **Portugal** **5 %**
- **Slovakia** **5 %**
- **Chile** **3 %**
- **Greece** **3 %**
- **Turkey** **3 %**
- **Other E.U countries** **6 %**
- **Countries outside E.U** **9 %**



# Part 1 : General assessment of the overview barometer



## Frequency of reading :

- For a couple of years **28 %**
- For more than 2 years **27 %**
- For less than a year **20 %**
- For more than 5 years **19 %**
- First time **6 %**

## How do people learn about the 17<sup>th</sup> EurObserv'ER Overview Barometer ?

- From EurObserv'ER emailing **45 %**
- From [www.eurobserv-er.org](http://www.eurobserv-er.org) **33 %**
- Other **9 %**
- From another publication **8 %**
- From EurObserv'ER tweets **3 %**
- Through European Commission website **2 %**



## Part 1 : General assessment of the overview barometer



How will you use the 17<sup>th</sup> EurObserv'ER State of Renewable Energies in Europe in the scope of your work ?

Examples of use :

- Finance/Consulting/Project dev



*« Information about cost and prices for several european countries »*

- Journalists...



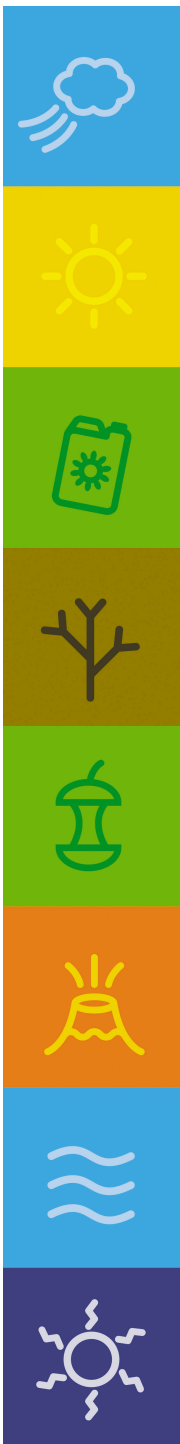
*“Interesting to complete the energy aspects by investment or employment issues”*

- Others : Communication agency



*“To understand the context of renewable energies in europe ”*





## Part 1 : General assessment of the overview barometer



How would you score this edition of the State of Renewable Energies in Europe ?



8,2/10

In your opinion, how can the next edition of the EurObserv'ER State of Renewable Energies in Europe be improved ?

- Include indicators on market share of companies in RES
- Include some interviews (industrialists)
- Cover ocean energy sector





## Part 2 : Assessment of the energy data



How would you score (out of a maximum of 10) the set of indicators presented in this part?



**8,3/10**

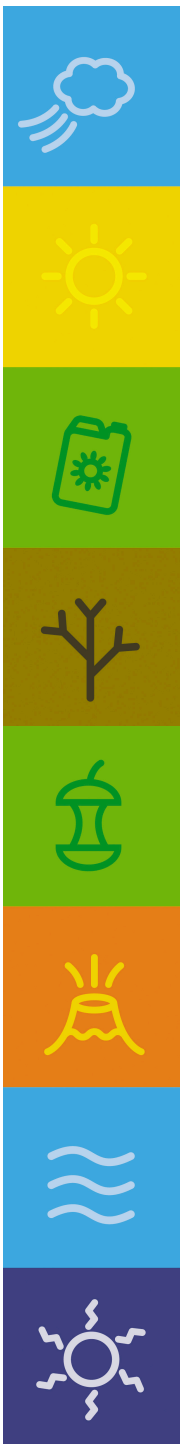
How would you score (out of a maximum of 10) the analysis made for each sector in this part?



**8,1/10**

The readers were invited to explain their notation :

- The main satisfaction point was the fact that all RES in all European member States are covered with a common methodology
- Another important point was the regularity of the barometers publication



## Part 3 : Assessment of the socio-economic indicators



How would you score (out of a maximum of 10) the set of indicators presented in this part?



**8/10**

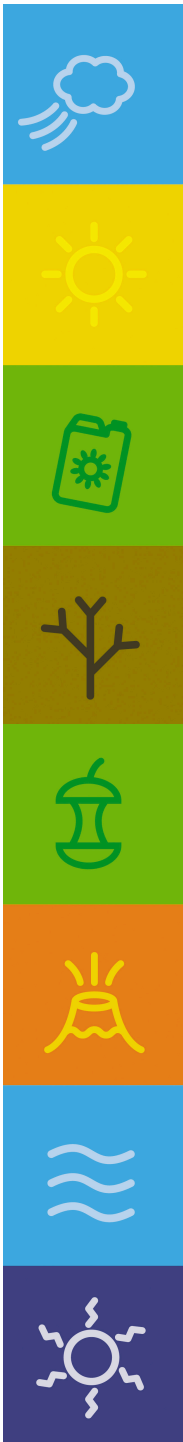
How would you score (out of a maximum of 10) the analysis made for each sector in this part?



**7,8/10**

The readers were invited to explain their notation :

- Readers mainly expressed their satisfaction about the availability of these figures for all RES sectors



## Part 4 : Assessment of the investment indicators



How would you score (out of a maximum of 10) the choice of indicators covered ?



7,8/10

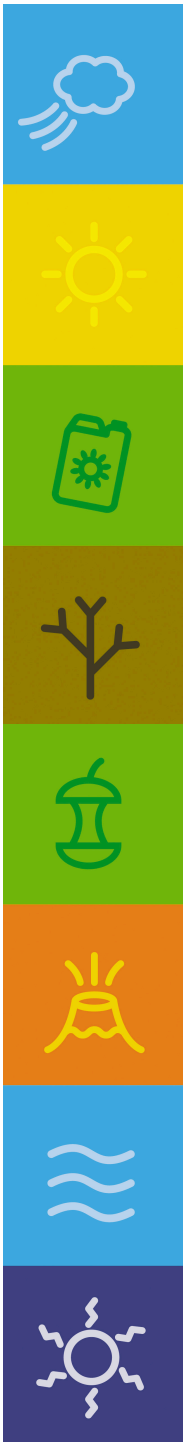
How would you score (out of a maximum of 10) the quality of the information and the analysis related to the investment indicators ?



7,8/10

The readers were invited to explain their notation :

- Readers are interested in this new kind of indicators to complete the energy part. Indicators are based on BNEF data which is well known sources
- Some reader said that the RES indices is sometimes too complex in its methodology and analysis



## Part 5 : Assessment of the costs and prices chapter



How would you score (out of a maximum of 10)  
the choice of the examples covered ?



**8/10**

How would you score (out of a maximum of 10)  
the interest of the example chosen ?



**7,8/10**

The readers were invited to explain their notation :

- These indicators are interesting to complete energy figures



## Part 6 : Assessment of the avoided fossil fuel uses chapter



How would you score (out of a maximum of 10) the choice of the examples covered ?



7,8/10

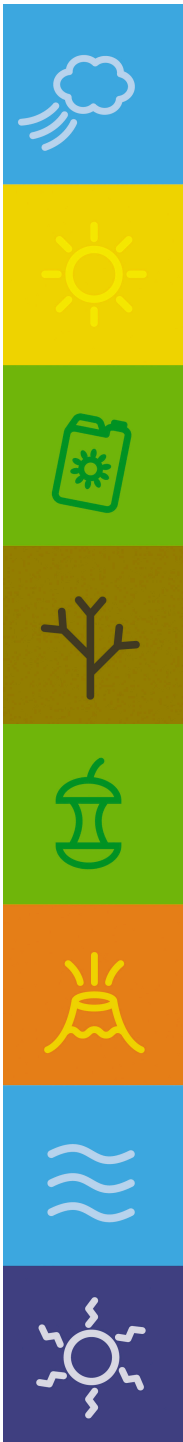
How would you score (out of a maximum of 10) the interest of the example chosen ?



7,7/10

The readers were invited to explain their notation :

- The scope presenting all the EU28 countries on avoided fossil fuels consumption or expenses is very interesting



## Part 7 : Assessment of the innovation and competitiveness chapter



How would you score (out of a maximum of 10) the choice of the examples covered ?

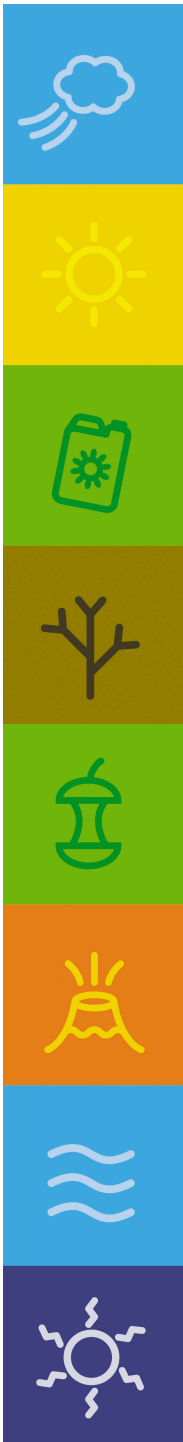


**7,5/10**

How would you score (out of a maximum of 10) the interest of the example chosen ?



**7,5/10**



## Part 8 : Assessment of the flexibility chapter



How would you score (out of a maximum of 10)  
the choice of the examples covered ?



**7,5/10**

How would you score (out of a maximum of 10)  
the interest of the example chosen ?

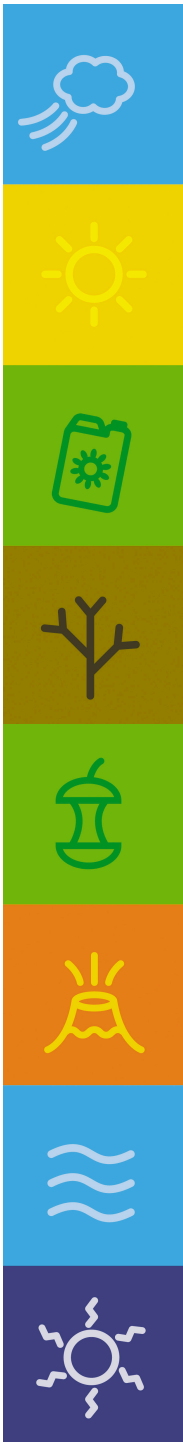


**7,4/10**

The readers were invited to explain their notation :

- Some reader said that the RES indices is sometimes too complex in its methodology and analysis.





# Part 9: Feedback on the new EurObserv'ER website



How would you score (out of a maximum of 10) your general impression on the website ?



8/10

How easy is it to find what you are looking for on the EurObserv'ER website ?

Easy	69%
Very Easy	27%
Not so easy	4%
Not easy at all	0%